

## **CAMS LEVEL I**

## PRINCIPLES OF ENTREPRENEURSHIP AND MANAGEMENT

MONDAY: 20 May 2019. Time Allowed: 3 hours. Answer any THREE questions in SECTION I and any TWO questions in SECTION II. ALL questions carry equal marks. **SECTION I OUESTION ONE** With reference to sources of finance, explain the following terms: (a) (i) Bank overdraft. (2 marks) Highlight three disadvantages of bank overdraft as a source of finance of finance of trade of the source of finance of the source of finance of trade of the source of finance of trade of the source of finance of the source of the s (2 marks) (b) (3 marks) (3 marks) (c) Discuss five benefits of innovation to a business enterprise (d) (10 marks) (Total: 20 marks) **QUESTION TWO** Highlight five services that business incubators could offer to start-up companies. (5 marks) (a) Explain five ways through which an entrepreneur could maintain regular visits by customers to an enterprise website. (b) (5 marks) Describe five stages of the creative process for business ideas. (10 marks) (c) (Total: 20 marks) **OUESTION THREE** Explain five factors which could limit the growth of entrepreneurship in a country. (5 marks) (a) Identify five challenges that entrepreneurs might encounter in the process of selecting a new business venture. (b) (5 marks) Discuss five measures which could be used to effectively control credit given to customers in an enterprise to avoid (c) bad debts. (10 marks) (Total: 20 marks)

## **OUESTION FOUR**

(a) Define the term "preference shares".

(2 marks)

(b) Explain four ways in which an entrepreneur could use to maintain competitive advantage in a business.

(8 marks)

(c) Discuss five e-commerce challenges that could affect the small and medium enterprises (SMEs) in a country.

(10 marks)

(Total: 20 marks)

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## **SECTION II**

**QUESTION FIVE** Outline five key attributes that could be considered when recruiting a receptionist in an organisation. (5 marks) (a) Explain five reasons why managers could be reluctant to delegate authority to their subordinates. (5 marks) (b) (10 marks) Discuss five reasons why planning is important in an organisation. (c) (Total: 20 marks) **OUESTION SIX** (5 marks) Highlight five benefits of computerising the filing system in an organisation. (a) (5 marks) State five features of a sound policy. (b) (5 marks) Explain five roles of supervisory management in an organisation. (c) Outline five indicators of low motivation among employees in an organisation.

(To SEVEN

State three factors that could hinder team effectiveness.

Outline five causes of conflict in an organisation.

Highlight four guidelines that employees could observe to mitigate against accidents at the work place. (5 marks) (d) (Total: 20 marks) **QUESTION SEVEN** (3 marks) (5 marks) (b) (4 marks) (c) (8 marks) Explain four characteristics of good governance. (d) access thousands of free content. (Total: 20 marks)