



CICT PART I SECTION 1

INTRODUCTION TO COMPUTING

MONDAY: 23 November 2020. Time Allowed: 3 hours.

Answer ALL questions. Marks allocated to each question are shown at the end of the question.

QUESTION ONE

- (a) With the aid of a diagram, explain five basic components in the systematic computer architecture. (10 marks)
- (b) Mobile telephony companies are migrating their clients to the 4G computer networks.

With reference to the above statement:

- (i) Describe 4G as applied in computing. (2 marks)
- (ii) State four reasons that have necessitated the migration of clients to 4G computer networks. (4 marks)
- (c) Describe four notable physical milestones that have been achieved through technological advancements of computer hardware over time. (4 marks)

(Total: 20 marks)

QUESTION TWO

- (a) State the outcome of pressing the following keys on the computer keyboard in word processing:
  - (i) ctrl + Home. (1 mark)
  - (ii) ctrl + PrintScrn. (1 mark)
  - (iii) shift + Insert. (1 mark)
- (b) Highlight four considerations that should be made before a software is installed. (4 marks)
- (c) The National Youth Fund is running a seminar for young entrepreneurs where Ann and Ben are expected to participate.

With the aid of truth tables represent the following:

- (i) That Ann will attend the training. (1 mark)
- (ii) That Ann does not attend the training. (1 mark)
- (iii) Both Ann and Ben will attend the training. (3 marks)
- (iv) Both Ann and Ben do not attend the training. (3 marks)

(d) While powering a computer, a user realised this message on the screen:

“Non-system disk or disk error”.

“- - - - and strike any key when ready”.

- (i) State two causes of such an error. (2 marks)
- (ii) Outline three remedies for fixing the problem mentioned in (d) (i) above. (3 marks)

(Total: 20 marks)

### QUESTION THREE

- (a) You are in charge of computing, networks and information technology (IT) in a small company with 20 employees. The company uses personal-based networked computers and most of the employees have laptops solely for company business use.

You have been requested to create a list of rules for the employees designed to reduce the danger of being affected by malware.

**Required:**

Suggest five rules that the employees should abide by. (5 marks)

- (b) Describe three common types of power protection in a computer system. (6 marks)

- (c) Convert the decimal number 736 into the following bases. Show all your workings:

- (i) Binary. (2 marks)  
(ii) Octal. (2 marks)  
(iii) Hexadecimal. (2 marks)

- (d) Identify three functions of computers in the insurance industry. (3 marks)

**(Total: 20 marks)**

### QUESTION FOUR

- (a) A large library intends to replace the current manual system for the issue and control of books with a computer based database system.

- (i) Explain the term database. (1 mark)

- (ii) Identify two tables that could be created. (2 marks)

- (iii) Using any of the tables created above, indicate three fields that should be included, showing the primary key. (3 marks)

- (iv) Explain two benefits of a primary key. (2 marks)

- (v) Giving two reasons, suggest the most suitable method of organising records created in this application. (4 marks)

- (b) Outline two tasks performed by a systems programmer. (2 marks)

- (c) Examine three reasons why virtual memory is important in a computer system. (6 marks)

**(Total: 20 marks)**

### QUESTION FIVE

- (a) Outline three advantages of using SD memory cards as a backup media. (6 marks)

- (b) Describe the following characteristics of a computer storage device:

- (i) Mutability. (2 marks)

- (ii) Volatility. (2 marks)

- (iii) Addressability. (2 marks)

- (c) Two college students carried out a survey in a local village. Out of 100 people, they found out that 72 people can speak Kiswahili, 43 can speak English but 5 people can neither speak in English nor Kiswahili.

**Required:**

- (i) A Venn diagram to represent the above information. (3 marks)

- (ii) The number of people who can speak in both English and Kiswahili. (1 mark)

- (iii) The number of people who can speak in English only. (1 mark)

- (iv) The number of people who can speak in Kiswahili only. (1 mark)

- (d) Outline two advantages of implementing a batch processing system in an organisation. (2 marks)

**(Total: 20 marks)**